

QUALITY POLICY

Tegrel will carry out an assessment of client needs to understand their requirements in order to design and provide bespoke precision metal fabrications for all areas of industry, both onshore and offshore. This includes the concept, design, project management, manufacture, painting, surface coating and certification of the products.

Tegrel has developed an Integrated Quality Management System based on the requirements of BS EN ISO 9001:2015. The company is committed to satisfying all applicable requirements, risk management and continually improving its processes and products to exceed the requirements of customers. Tegrel adopts the culture of continuous improvement with the aim of:

- Continually adding value to processes and all aspects of the business
- Providing high quality products and service to fully satisfy customer requirements
- To deliver correct, defect free products to our customers on time and within budget

As part of an ongoing process to achieve these aspirations we have set objectives for product quality including:

- Reduction of rejected product
- Reduction in the number of customer complaints
- Increasing the level of customer satisfaction

The management system provides a framework to support and ensure that objectives and targets are established and reviewed at the regular management review meetings. The company uses training of and communication to all employees to ensure this policy is understood and implemented.

As Managing Director I am fully committed to ensuring the implementation of and continual improvement of this quality management system.



W B Hamilton
Managing Director

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